

Vision

Communities are enriched through the inclusion of all people



Strategic Plan

January 2025 - January 2028

Shared Values



Understanding

We understand people are faced with real challenges



Inclusion

we work to the strength of all people



Integrity

we do what we say we will do and be accountable for the outcomes



Respectful

we are sensitive to the potential impact we have on the lives of people



Responsive

we are flexible in delivering the best outcomes for families and individuals



Consistency

we are skilled, reliable and dependable

Strategic Priorities



1

Thriving clients and families

Quality and culturally secure outcomes for individuals and families

Skilled engaged staff

Skilled, values driven, retentative capable workforce

2



3

Strong governance

Effective systems, resourcing and decision making



4

Sector and community standing

Strategic partnerships and relationships that change lives for the better



5

Financial sustainability

Diverse, efficient and resilient service models

Mission

Partnering with people, families and communities to deliver practical, flexible services and support

