



Supporting people with
disabilities and their families

Registered NDIS provider

Our Vision

Communities enriched through the inclusion of all people

Our Values

Understanding

We understand people are faced with real challenges

Integrity

We do what we say we will do and be accountable for the outcomes

Inclusion

We work to the strength of all people

Our Mission

Partnering with people, families and communities to deliver practical, flexible services and support

Respectful

We are sensitive to the potential impact we have on the lives of people

Responsive

We are flexible in delivering the best outcomes for families and individuals

Consistency

We are skilled, reliable and dependable

Who We Are

Far North Community Services is a registered provider with the NDIS. Our team have many years of experience supporting people with disabilities and their families and we are passionate about quality services where we help people to achieve their goals.

We believe people with disabilities and their families want to be in control of their own lives and the services they receive. We work in partnership with you and have a range of ways you can manage your plan and supports that are flexible and meet your needs. We aim to assist you to achieve your goals, keep your families strong and empower you to manage your NDIS plan.



Support Services

How will Far North Support me?

Once you have your NDIS plan you can choose how it is managed and who you want to deliver different parts of your plan. If you choose Far North to manage your supports, we will:

- Assign a Coordinator who will get to know you and build a trusting relationship.
- Provide you with a quote so your services and the costs are transparent and agreed with you.
- Develop a service agreement with you, so you are clear about what Far North will do to deliver a high quality service and what you can do if you are not satisfied with any part of your supports.
- Help you to understand your plan and develop ways to achieve your goals.
- Provide the support services that are outlined in your NDIS plan.
- Provide you with regular package statements so you how much funding is being used and is left in your package.
- Review your plan with you and provide you with regular updates on how the support is going.

Our Support Workers

Our Support Workers are your support workers, they focus on working with you to achieve your goals and we believe it is important that you have choice in who provides your support. Our staff are as diverse as the people we support and we work hard to match people and meet your individual preferences. This may be an Aboriginal support worker, a specific gender or age for your support worker and specific skills. Support workers play such an important role in your life, we know they need to be someone you have chosen and trust.

The Far North Coordinators and Support Workers empower the people we support to live the life they want. They are resourceful, energetic, committed people who enjoy working in an environment where no two days are the same.

Your NDIS Plan

Core supports help you with everyday activities, this includes daily activities, consumables like continence products, support to participate in communities activities and events.

Capacity Building supports help you to build your independence and to reach specific long term goals.

Capital supports include assistive technology, equipment and home or vehicle modifications.

Therapy Services

Far North Community Services are a registered therapy provider for the NDIS for the Kimberley. With bases in Broome, Derby, Fitzroy Crossing, Halls Creek and Kununurra, Far North are passionate about delivering functional, person and family centred therapy services.

A flexible, transdisciplinary, evidence-based and creative approach, Far North Therapy Services work with you and your family to develop a therapy plan that is tailored to your individual circumstances.

Far North are registered to provide:

- Occupational Therapy
- Psychology
- Physiotherapy
- Speech Pathology

Our therapy vision is to work with you to increase your independence and make sure therapy services are fun, built into your everyday life and holistic in their approach.

Support Coordination

A Support Coordinator can help you to connect with services in your area, or to coordinate all of the supports and services in your NDIS plan. Our Support Coordinators are well-connected in the community, have many years of experience and have wide networks, they can give you information that helps with decision-making.

Your Far North Support Coordinator will help you build the skills you need to get the services in your plan. This may include achieving your goals, living more independently, increasing your skills and being included in your community and in employment.

Specialist support coordination is a higher level of support coordination. It is for people whose situations are more complex and who need specialist support, our Therapy team can assist with this.

How we can help you:

- Understand your plan and what supports and services you can pay for with your NDIS funding.
- Understand what is the responsibility of other services, such as the health or education systems, or your state or territory government.
- Connect with community and other government services.
- Find providers who meet your needs and will help you achieve your goals.
- Put service agreements and service bookings in place with your providers.
- A point of contact if you have questions, concerns or something in your life changes.



Plan Management

If you choose to use Far North as your Plan Manager, we will pay your providers for the supports you purchase directly from the budgets in your plan, help you keep track of your funds and do any financial reporting for you. Depending on your circumstances, as your Plan Manager we can also help you choose your providers.

A Plan Manager is funded within your plan and we are here to help you.

Fee For Service

Far North can provide supports and services tailored for people on a fee for service model. This means that you can pay Far North directly for a range of individually tailored support and services.

Fee for Service is an ideal way for people to purchase additional services or access services whilst you are developing your NDIS plan.

For further information please contact staff at one of our 5 locations across the Kimberley. Far North has a number of MOU's and contracts in place to support existing organisations deliver services via MOU and subcontract arrangements.



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