

COVID-19 Update No 1

16 March 2020

From the Chair



Like everyone we find ourselves in fast-moving and uncertain times.

We are all faced with questions that we may not have the answers to.

As we continue to learn and understand what we need to do in relation to the coronavirus we want to make sure that you are as well informed as we are and that we are being open, honest and credible.

The Board and Executive are working hard on our strategy to keep people safe and healthy in the coming weeks and months.

Chris Maher (Far North Chair)

From the CEO



Hi everyone, this is the first of our COVID-19 (coronavirus) updates.

We are conscious that there is a lot of information circulating through the community and that making sense of that information can be difficult.

The objective of this update is to periodically and where necessary provide you with the most up to date information about what we are doing at Far North to keep our staff and the people using our services safe and healthy.

Kathy Hough (Far North CEO)

So, what are we doing?

We are currently working through our risk management processes to implement a number of COVID-19 processes in alignment with Government Health Department guidelines.

We are following advice from the 'NDIS Quality and Safeguards Commission' and the 'NDIS Practice Standards' which provide up to date guidance regarding governance and operational management.

What can you do?

Get your advice directly from trusted sources and the various Government departments, they are:

- The World Health Organisation
- Australia's Chief Medical Officer
- State & Federal Health Departments

It appears that the COVID-19 virus will impact us for a number of weeks and months, so it is important for us all to follow the advice of trusted sources.

This may mean that our daily lives become more restricted, and some of our practices have to change but it is important that we understand the importance of process and compliance within the entire Far North community to ensure we can manage this process as best we can.

Doing simple things!

"Doing simple things right will help. Good hand hygiene, quick identification and responses to respiratory conditions in our staff and people in our care"

The people we support!

We play a very important part in the lives of a great number of people, both the people we directly support and those who love them.

"This is a time for all of us to be mindful of our obligations individually and professionally to the broader Far North family. Together we can, and will, work our way through this safely and logically"

Your feedback or comments are welcome on 9193 5207 or admin@farnorth.org.au